

## Be an Active Member of the Care Team

**If you or your family member notices a sudden change in your condition or behavior, ask your nurse to check on you right away.**

If you do not feel the nurse or doctor is responding to your concerns, call the **Early Response Team (ERT)**.

ERT members are specially trained to check on you and support the nurse who is providing your care. They are available 24 hours a day, seven days a week. To call:

- From a **hospital phone, dial 6-9400.**
- From a **cell phone, dial 614-366-9400.**

The operator will ask for the patient's name, and the ERT will be called right away.

Know that you and your family members are important members of the healthcare team. Talk with your nurse or doctor if you have questions about your care. Tell your nurse or any member of your care team if you have any concerns about your stay in the hospital. Thank you for partnering with us.



**THE OHIO STATE UNIVERSITY**  
WEXNER MEDICAL CENTER